

### Corporate Performance 2022/23

Alongside the performance reporting of the Corporate Plan, the council presents performance information on a wide range of corporate performance indicators. These are listed below.

Performance Indicator	2020/21	2021/22	2022/23	Target (2022/23)	Performance
Sickness Absence	2.10%	2.73%	3.67%	2.78%	Red
Sickness Absence (days)	5.8	7.8	9.9	7.0	Red
Staff Turnover	24.5%	21.3%	19.3%	15.0%	Red
Appraisals completed	97%	62%	94%	100%	Amber
Council Tax Collected	97.0%	96.7%	97.1%	97.5%	Amber
National Non-Domestic Rates (NNDR) Collected	96.8%	98.6%	96.8%	97%	Green
New Performance Planning Guarantee determine within 26 weeks	100%	100%	99%	100%	Amber
Major applications overturned at appeal (over last 2 years)	4.8%	5.5%	2.9%	10%	Green
Major applications overturned at appeal (% of appeals)	0.1%	2.3%	3.0%	10%	Green
Minor applications overturned at appeal (over last 2 years)	2.5%	0.4%	0.8%	10%	Green
Minor applications overturned at appeal (% of appeals)	1.7%	0.8%	0.9%	10%	Green
Response to FOI/EIR Requests (within 20 working days)	100%	100%	99%	100%	Amber